



## **Handcrafted Products Policy**

Here at A Carper's Path, we take full pride, care and attention in the unique designs of all of our hand crafted products and we always ensure that they are manufactured to the highest quality however, all of our Oak handles are produced here in our factory may feature inconsistencies or slight floors. These are signs that the products weren't mass produced and therefore hand crafted by A Carper's Path craftsmen. This means that no handle will be the same.

## **Delivery Policy**

We hand package and send out all of the items that are sold on our website, we send packages out once a week on a Wednesday so any orders made after Tuesday will be sent in the next week's postage service. We use royal mail 2<sup>nd</sup> class signed delivery for all of our items. In the rare occasion that a delivery doesn't arrive please contact royal mail or our team and we will see how we can resolve the problem.

Email – [info@acarperspath.com](mailto:info@acarperspath.com)

## **Returns Policy**

if you would like to return an item we can accept returns of an item as long as it is in 30 days of purchasing the product and a full refund will be issued, if you would like to complain about a product you have purchased then please contact us

Email – [info@acarperspath.com](mailto:info@acarperspath.com)